

BQ4 - Access, Equity and Anti-discrimination Policy

Purpose

The purpose of this policy is to outline Mantra Academy's commitment to access, equity and anti-discrimination principles.

Overview

Mantra Academy is committed to ensuring that:

- ◆ Access and equity principles are applied to all aspects of its operations, promoting full and equal opportunities for all students, prospective students and other clients.
- ◆ No person is discriminated against, harassed or treated unfairly in their dealings with Mantra Academy.
- ◆ Each student has access to the level of support required to enable them to reach their full potential without it causing unjustifiable hardship to the organisation.
- ◆ It complies with relevant Equal Opportunity legislation and Discrimination Acts.

Scope

This policy applies to the Mantra Academy's liaison with all students, prospective students, employers, prospective employers, host workplaces, staff and partner organisations.

Policy

1. Diversity

- 1.1 Mantra Academy recognises and values the individual differences of its students and the community and recognises that students come into its programs with a wealth of personal knowledge and life experiences.
- 1.2 Mantra Academy recognises that diversity is an opportunity to enrich and extend opportunities for all, by creating an inclusive environment for all people regardless of their background. This is ensured by:
 - ◆ providing a welcoming and supportive training community
 - ◆ offering flexibility in the way in which training and assessment is provided
 - ◆ providing adjustments to training and assessment activities within reason
 - ◆ having transparent student and staff recruitment and selection procedures
 - ◆ determining the needs of all individuals upon engagement with the organisation
 - ◆ providing students, staff and clients access to a range of support services.

2. Discrimination

- 2.1 In accordance with legislation, no person or organisation will be treated unfairly or discriminated against, on the basis of age, colour, race, gender, religious or political conviction, sexuality, ability or disability, location, family responsibilities, membership or non-membership of an association or for any other stereotypical or illegal reason.

3. Harassment

- 3.1 Mantra Academy is committed to providing all people with an environment free from all forms of harassment. Mantra Academy will not tolerate any behavior that harms, intimidates, threatens, victimises, offends, degrades or humiliates another person.

BQ4 - Access, Equity and Anti-discrimination Policy

4. Fairness

- 4.1 The principles and practices adopted by Mantra Academy aim to ensure, that current and prospective students, clients and other stakeholders are treated fairly and equitably in their dealings with Mantra Academy.
- 4.2 Mantra Academy aims to provide open, fair, clear and transparent policies and procedures for use by staff and students.
- 4.3 Mantra Academy has fair and equitable processes for selecting students for enrolment into its courses. Decisions about student selection are based on clearly defined entry requirements. Students will be selected on merits, based on the course's publicised criteria. Entry requirements as well as application and enrolment procedures are published in Mantra Academy's marketing materials, course guides and on the organisation's website.
- 4.4 All people will be treated courteously and expeditiously throughout the process of enquiry, selection and enrolment and throughout their participation in a course.

5. Exclusion from services

- 5.1 A person may not be permitted to access our services if:
 - ◆ they have a criminal history that impacts on the requirements of the course or vocation of the area being studied
 - ◆ the student requires delivery in a language other than that being offered by Mantra Academy in accordance with the related Training Package
 - ◆ the student requires special services or facilities and provision of such would cause unjustifiable hardship to the organisation.

6. Equity in access

- 6.1 Mantra Academy provides equity in access to the level of training and support required by each student. All students are supported in a manner that enables them to achieve their full potential and success in their training outcomes. All students are provided with opportunities to develop and successfully gain skills, knowledge and experience through education and training.
- 6.2 Mantra Academy provides equitable access to training and assessment services by:
 - ◆ offering culturally appropriate training and assessment resources that are relevant to student needs and circumstances
 - ◆ referring students to support and counseling services where needed
 - ◆ offering a wide range of course and learning options
 - ◆ assisting students to arrange additional services if required such as interpreters or trained note takers
 - ◆ providing courses that are self-paced and flexibly delivered
 - ◆ encouraging students to be involved in their own feedback and decision making processes to ensure realistic training goals and progress.

7. Support services

- 7.1 Support services will be provided to all students who require them. Please refer to Mantra Academy's Student Support Policy.

BQ4 - Access, Equity and Anti-discrimination Policy

Related policies

- BQ1: Customer Service Charter
- HR12: Staff Code of Conduct
- SM15: Student Support Policy

Related procedures and documents

- SM15.2.1: Language Literacy and Numeracy Assessment Test
- CE21.1.2: Marketing Material Guide

Document details

Document No. & Name:	BQ4 - Access, Equity and Anti-Discrimination Policy V2.0-16-01-2024
Quality Area:	Business & Quality
Responsibility:	CEO, Guler Ors
Status:	Approved
Approved By:	CEO, Guler Ors
Approval Date:	16-01-2024
Review Date:	17-01-2025
Standards (VQF):	SNR 5; 7; 8; 9; 16; 18; 19; 20.